I. **Background**

The Lied Library Node chair assessment project began April 22, 2014 and ended the morning of Friday, May 02, 2014. Prior to this, in spring 2012 and summer 2013 a space assessment committee formed with the objective to assess the library space, patron activities and needs. Space improvement needs were identified in several areas, including the current periodical area-soon to be designated “Group Study.” In order to assess the students’ evaluation of the Node chair, Carrie Gaxiola, Library Data Analyst and Jason Aubin, Special Projects Manager formulated a data collection methodology: targeted questions (yes/no answers) with room for open comments. Phase I comments (which lasted only 2 days) we found students had the impression that the Node chair would replace all of the current furniture, they believed the chair only was available in electric blue, and we also sensed they could not visualize how the Node chair could be used in a group. Therefore we deployed Phase II in which the methodology did not change; however we posted more information about the Node chair along with pictures showing ways in which the chair could be used within a group setting. Also, Susie Skarl posted invitation for feedback on Twitter and Facebook (April 29). The poster soliciting feedback, the questionnaire, the added information to the poster and social media posts are all located in the Appendices.

**Quick Look: Summary of Results**

This table shows all responses, phase I and II combined: **93 cards total**

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes (%)</th>
<th>No (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is it comfortable?</td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td>Does it feel durable?</td>
<td>69%</td>
<td>31%</td>
</tr>
<tr>
<td>Do you think the work surface is large enough?</td>
<td>47%</td>
<td>53%</td>
</tr>
<tr>
<td>Is the work surface functional?</td>
<td>71%</td>
<td>29%</td>
</tr>
<tr>
<td>Would you use the base to store your belongings?</td>
<td>61%</td>
<td>39%</td>
</tr>
<tr>
<td>If we had several of these, would you be inclined to use them for group study?</td>
<td>65%</td>
<td>35%</td>
</tr>
</tbody>
</table>
Summary:
Overall, most of the students who participated in our assessment deem the chair comfortable and durable. The students are *almost* divided evenly when asked if the work surface is large enough, slightly more (53%) of these students say no, it is not large enough, however most think that the surface is functional. Roughly 6 out of 10 students would use the base to store belongings and 65% would use the Node chair in group study.
Within the comments, 2 students claimed they would use the chairs for individual study and 3 students claim tables are better suited for group study (unsure if these three students would use the chair for individual study). Other students offered input; two students would like to see a cup holder and another student suggested padding on the chair for added comfort. One student claimed the chair was not sufficient for left handed people (the bar blocked the student from using the tabletop) but another left handed student claimed it was sufficient and comfortable for left hand use. All comments are listed in “Appendix A” and categorized by type of comment: Positive, Negative, and Input.

**********************************************************

II. Phase I & Results

We received 37 cards, although 1 card only was partially complete.

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is it comfortable?</td>
<td><strong>29; 81%</strong></td>
<td>7; 19%</td>
</tr>
<tr>
<td>Does it feel durable?</td>
<td><strong>24; 67%</strong></td>
<td>12; 33%</td>
</tr>
<tr>
<td>Do you think the work surface is large enough?</td>
<td><strong>18; 49%</strong></td>
<td>19; 51%</td>
</tr>
<tr>
<td>Is the work surface functional?</td>
<td><strong>26; 72%</strong></td>
<td>10; 28%</td>
</tr>
<tr>
<td>Would you use the base to store your belongings?</td>
<td><strong>23; 62%</strong></td>
<td>14; 38%</td>
</tr>
<tr>
<td>If we had several of these, would you be inclined to use them for group study?</td>
<td><strong>23; 62%</strong></td>
<td>14; 38%</td>
</tr>
</tbody>
</table>

Comments:
Positive/Neutral
- The seat itself is comfortable, the chair seems more for individual study
- Depends on the group room set up, it is comfortable. Thanks for asking

Input:
- I would rather use tables for group study
- I prefer using large tables for group study, include tables found by the 2nd floor tutoring area
- Implement a wheel lock

Negative:
- I am a leftie, the bar blocks my legs
- Color is horrible. I would never use this with the white board. Chair is uncomfortable. Not nearly enough work space. One book or laptop takes the entire space
- Change wooden chairs we have now. They’re uncomfortable. The plastic looks cheap
- I cannot see the practicality of having many of these chairs

### III. Phase II & Results

We received 56 cards, although 2 cards were only partially complete.

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is it comfortable?</td>
<td>44; 80%</td>
<td>11; 20%</td>
</tr>
<tr>
<td>Does it feel durable?</td>
<td>38; 70%</td>
<td>16; 30%</td>
</tr>
<tr>
<td>Do you think the work surface is large enough?</td>
<td>26; 46%</td>
<td>30; 54%</td>
</tr>
<tr>
<td>Is the work surface functional?</td>
<td>39; 71%</td>
<td>16; 29%</td>
</tr>
<tr>
<td>Would you use the base to store your belongings?</td>
<td>34; 61%</td>
<td>22; 39%</td>
</tr>
<tr>
<td>If we had several of these, would you be inclined to use them for group study?</td>
<td>37; 66%</td>
<td>19; 34%</td>
</tr>
</tbody>
</table>

**Comments:**

**Positive/Neutral:**
- I like it a lot, but to increase the comfort maybe some padding.
- I am left handed and love that it moves for my comfort.
- This is nice and all but I feel more comfortable with tables. This is a good idea for group work though. Just order them and see what happens.
- I like this, is more for individual study, But it is a good idea 😊
- I like it.

**Input:**
- More colors!
- …to increase comfort, maybe some padding
- Table a little bigger please
- Maybe the surface a little bigger.
- Maybe a wheel lock?
- …A cup holder would be cool. Also, the desk size is good enough for a notebook. But if you had to study through a text book it would be hard to have both on the desk.
- If there was a cup holder by the side, I’d be sold
- …I like the red color.

**Negative:**
- Hate this color.
- Could be more durable.
- The base makes rolling around difficult. Also if I wanted to take something out of my bag it would be hard because I would have to reach underneath me, rather than leaving my bag beside me and taking stuff out that way.
- …The color is a little tacky though. Also, the desk moves a little too easily. Leedle leedle lee.
• Tables are meant for groups [paraphrased]
• These desks are terrible and would be a huge waste of money. I do not see any students ever using them over a table. Tables are much more functional and have much more space for our large text books and space for studying in groups. These are an overall bad idea.

IV. Appendices
A. All Comments Received
B. Signage and related, used to solicit feedback

A. All Comments

Positive/Neutral:
• The seat itself is comfortable, the chair seems more for individual study
• Depends on the group room set up, it is comfortable. Thanks for asking
• I like it a lot, but to increase the comfort maybe some padding.
• I am left handed and love that it moves for my comfort.
• This is nice and all but I feel more comfortable with tables. This is a good idea for group work though. Just order them and see what happens.
• I like this, is more for individual study, But it is a good idea 😊
• I like it.

Input:
• I would rather use tables for group study
• I prefer using large tables for group study, include tables found by the 2nd floor tutoring area
• Implement a wheel lock
• More colors!
• ...to increase comfort, maybe some padding
• Table a little bigger please
• Maybe the surface a little bigger.
• Maybe a wheel lock?
• ...A cup holder would be cool. Also, the desk size is good enough for a notebook. But if you had to study through a text book it would be hard to have both on the desk.
• If there was a cup holder by the side, I’d be sold
• ...I like the red color.

Negative:
• I am a leftie, the bar blocks my legs
• Color is horrible. I would never use this with the white board. Chair is uncomfortable. Not nearly enough work space. One book or laptop takes the entire space
• Change wooden chairs we have now. They’re uncomfortable. The plastic looks cheap
• I cannot see the practicality of having many of these chairs
• Hate this color.
• Could be more durable.
- The base makes rolling around difficult. Also if I wanted to take something out of my bag it would be hard because I would have to reach underneath me, rather than leaving my bag beside me and taking stuff out that way.
- ...The color is a little tacky though. Also, the desk moves a little too easily. Leedle leedle lee.
- Tables are meant for groups. [paraphrased]
- These desks are terrible and would be a huge waste of money. I do not see any students ever using them over a table. Tables are much more functional and have much more space for our large text books and space for studying in groups. These are an overall bad idea.

B.

Poster below

WE WANT YOUR FEEDBACK!

Have a seat and let us know your thoughts about this chair.

We are considering this chair as an option for the future group study space on the second floor.

For more information on the Lied Library Space Enhancement Project, visit guides.library.unlv.edu/LiedSpace.
Have a seat and let us know your thoughts about this chair.

Is it comfortable? □ Yes □ No
Does it feel durable? □ Yes □ No
Do you think the tablet is large enough? □ Yes □ No
Is the tablet functional? □ Yes □ No
Would you use the base to store your belongings? □ Yes □ No
If we had several of these, would you be inclined to use them for group study? □ Yes □ No

If you have additional feedback, please write it on the back of this card.
Addition to Poster below: (to clarify/ started Phase II)

We are considering this chair as an option for the future group study space on the second floor.
If selected, this chair will be added to our current selection of furniture.
The blue is just a sample color, and not under consideration. A color selection will be made that complements our current furnishings.

Take a look at other ways this chair has been used:
UNLV Libraries @unlvlibraries 41m
We want your feedback! Have a seat & share your thoughts on this chair option 4 new grp study space, Lied 2nd floor. pic.twitter.com/OHVSWcklG1

Favorited 2 times

UNLV Libraries @unlvlibraries Apr 29
We want your feedback! Have a seat & share your thoughts on this chair option 4 new grp study space, Lied 2nd floor.
pic.twitter.com/OHVSWcklG1

Cool @spacewoman
124 followers

Frank C. Fountains @FrankyFuentes
1,235 followers

Follow
We want your feedback! Have a seat and share your thoughts on this chair option for a new group study space on the 2nd floor of Led.