Stakeholder Feedback

In fall 2012, the Libraries gathered feedback from our stakeholders – those who happened to use our physical spaces. We gathered data using many tools, including flipcharts requesting responses, comment cards, observations by library staff, and quick interviews by the Libraries’ Peer Coaches. The feedback is not surprising, and it closely matches that received via the Libraries' formal User Survey. Much of the feedback concentrated on improving what the Libraries currently offered; there were limited suggestions for new technology, services, or furniture.

This feedback has been and will continue to be used to inform changes and enhancements to library spaces, facilities, and furnishings.

Summary of Feedback

- More comfortable and flexible seating and tables.
- There is a need for more electrical outlets.
- More mobile whiteboards for on-demand groups use.
- Better wi-fi access.
- Additional artwork in the public areas.

Prepared by Jason Aubin, Special Projects Coordinator based on data from the Stakeholder Input Working Group. September 2013