UNLV Libraries Survey Fall 2012: Space

In fall 2012, the Libraries conducted a survey to obtain information on user satisfaction with library services and collections, the services seen as most important or valuable, and indicators of information-seeking behavior. Approximately 1200 undergraduates, 400 graduate students, and 200 faculty completed the survey (numbers vary for specific questions).

We received many useful and specific comments – hundreds! Comments related to the web site, connectivity, space, noise, hours, furniture, off-campus access, group and quiet study areas, and more. For this project, the library reviewed comments specific to our spaces, facilities, and furnishings. Comments gathered were in response to the survey question “What might you change or improve in regard to library services, initiatives, and resources?”

This feedback has been and will continue to be used to inform changes and enhancements to library spaces, facilities, and furnishings.

Summary of Comments

- Group study spaces are in high demand – more rooms, more flexible furniture, and the ability to reserve rooms.
- Noise continues to be a concern – in silent rooms, quiet areas, and open space.
- Users desire more seating, a better variety of seating options, and more comfortable seating.
- Students would like more computers and more quiet computers.
- There is a great need for more readily accessible and safe power sources so students can plug in their devices.
- Directories and adequate signage were identified as needs.

Prepared by Jeanne Brown, Head of Assessment, and Jason Aubin, Special Projects Coordinator
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